

Prices - discounts

All prices are shown in euros (€) and apply per unit or per metre, unless explicitly stated otherwise. All our prices are shown exclusive of VAT. In view of the instability in commodity markets, all our prices are day prices. For the latest prices, we refer to our website at www.DYKA.be. Interim price changes may be made without prior notice. For various articles, no price is shown (*): these articles are available from stock in limited quantities, with prices on request. Discounts and payment terms are also available on request.

Delivery - packaging

Pipe lengths up to 6m and fittings: carriage paid in Belgium if the net invoice amount exceeds €250 exclusive of VAT. A fixed charge of €15 for freight and administration costs is made for orders for fittings only with a net invoice amount of less than €250 exclusive of VAT. This charge is €60 for orders for pipe lengths with a net invoice amount of less than €250 exclusive of VAT.

Urgent deliveries will be made by agreement, with charges for the actual transportation costs. For pipe lengths of more than 6m: carriage paid without unloading in Belgium, if delivery is made per fully loaded truck on a paved road. Separate freight costs are charged for supplies of smaller consignments of lengths of 10-12 to 20 metres in non-fully loaded trucks and for deliveries of pipes on reels, depending on the volume and destination. Extra delivery or unloading locations give rise to an extra surcharge. Differing pipe lengths must always be purchased in their totality and do not qualify for returns. If we make metal packaging available (e.g. U-containers, crates, reels), a deposit is charged for this. For reels, a separate rental fee is charged, which is not recoverable. Metal packaging remains the property of DYKA at all times. The deposit is credited on return of the packaging in good condition.

Creditworthiness

If, in the reasonable opinion of DYKA, the buyer's creditworthiness or ability to pay is, or could be, impaired, or if DYKA fails to obtain suitable credit insurance from third parties to cover the total outstanding amount due by the Buyer to the Seller, on conditions usually applied by the Seller in the context of normal business operations, the Buyer shall, at the request of DYKA, provide security for the payment in the form required by, and satisfactory to DYKA, for the account of the Buyer. In addition to any other measures, DYKA shall be entitled, without any prior notification being required, to suspend the delivery of products to the Buyer or to refuse to carry this out until such security has been provided. If no such security is provided within a maximum of 15 working days, DYKA is entitled to terminate the contract.

Complaints - returns

Complaints: the recipient must check that the goods delivered are consistent with the ordered specifications in terms of quantity and quality. We accept complaints in this regard only if we receive them in writing within five working days of delivery.

Returns are possible only for the latest models of standard products in as-new condition, subject to our prior written consent. Submission of the original invoice or delivery slip is required. Return costs of 10% of the net value of the equipment are charged, with a minimum of €6. If DYKA must collect its equipment, additional transport costs are charged. See the overview in the table.

-Non-standard products (e.g. non-standard pipe lengths, differing pipe dimensions, specials and pre-fabs) do not qualify for return.

Models - application

-The images included in this list are not binding and serve only for information purposes.
-Interim model changes and/or version changes may take place without prior notice.
-DYKA in no case accepts any liability for incidental indirect damage or consequential loss as a result of the sale, resale, use or abuse of the product. The user is expected to check the extent to which the product is suitable for the specific application in question.

Disputes

All our transactions take place in accordance with our General Terms and Conditions. Only the Hasselt district courts are competent to hear any disputes.

Disclaimer

DYKA is not liable for direct or indirect damage that occurs for the buyer or the buyer's customers as a result of failure to correctly follow the regulations and instructions provided by DYKA for the application, storage, use, adaptation or processing of DYKA products. DYKA is not liable if the buyer or the buyer's customers do not comply with the applicable regulations or if the goods supplied or delivered are used contrary to the relevant government regulations. Advice from DYKA only relates to products that are offered by DYKA.

The DYKA General Terms and Conditions filed with the Chamber of Commerce apply. DYKA devoted the utmost care to ensuring the correctness and completeness of the information when this document was drawn up. However, DYKA cannot be held liable for damage resulting from any inaccuracy or incompleteness of the information in this overview. The information provided in this document is for information purposes and the appropriate Building Decrees must always be consulted for a full picture.

Cost overview for deliveries	
For order value of >€250: delivery carriage paid	
For order value of <€250: extra administrative and transport charges	
For fittings only	€ 15
For pipes and fittings	€ 60
Delivery includes 1 hour of unloading (without crane or forklift)	
With crane or forklift	€ 150
Extra charge per commenced hour after one hour	
Without crane	€ 55
With crane or forklift	€ 75
Extra charge per extra unloading point	
Without crane	€ 60
With crane or forklift	€ 75
Reel rental	
Free for 2 months	
Diameter of reel 2500mm, extra charge per month	€ 150
Diameter of reel 3750mm, extra charge per month	€ 250
Collection of returns by DYKA (with DYKA approval)	
Without crane	€ 100
With crane or forklift	€ 200